

# COMMUNITY DEVELOPMENT PROJECT

For the

## MAPPING OF SERVICES AVAILABLE IN THE VOLUNTARY SECTOR FOR BLACK AND MINORITY ETHNIC CHILDREN AND YOUNG PEOPLE (AGED 0 -18)

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## **Mapping of Services available to Black and Minority ethnic children in Plymouth.**

This is a mapping exercise to show what services are available within the voluntary sector to Black and Minority ethnic children in the district of Plymouth city.

We have listed all the services that we could find that are available at the time of publication with contact details and a brief description of what they do, these are listed alphabetically with numbers to correspond to the map which is included.

This report has been distributed to all the agencies mentioned so that each service is aware of others that run in Plymouth and what they offer. It is hoped that this will aid communication between agencies and therefore provide a better service for clients who can be referred more easily between services so that they can use each service to its maximum potential.

The data provided here on the numbers of BME and ASR children accessing services in the city can only be said to be accurate at the time of publication and only applies to the agencies we have received information from. Therefore we cannot provide full details of services available in Plymouth for all the agencies that we are aware do work with BME children.

Statistics show that in Plymouth there are currently 3000 BME children in secondary schools, 1700 in primary schools and they account for 7% of the total schools population. Of these children 1200 do not have English as their first language. Of the 3000 BME children in secondary schools, 101 are ASR and of the 1700 BME children in primary schools 121 are ASR. If there are this many BME and ASR children in Plymouth, there must surely be a need for more services. (supplied by EMAS).

We have found through our survey that while many agencies are inclusive of all BME and ASR children there are not many services targeting them specifically. We have not listed all the agencies that are for children, but we may well have listed all that target BME and ASR children. The agencies that are specifically targeted at BME are highlighted.

We should also note that while all nurseries are inclusive some have higher BME numbers due to where they are situated. The Family Information Service should be contacted for full details of nurseries and children's centres. Extended services can also be contacted for information on all activities currently available to children in Plymouth.

An appendix is included of all the agencies we have tried to contact along with detail on how successful we have been. We have only used 'no response' when we have phoned and emailed on more than one occasion after distributing the questionnaire and still have had no response. This might suggest that these services are hard to access as we have found which in turn could present more difficulties if English is not your first language.

We would also like to highlight the fact that we have not found any duplication of services in the voluntary sector.

We would like to thank all the agencies and workers that have taken the time to complete the questionnaire, we hope you find the information provided useful.

## **Analysis of Questions**

This section of the report has the breakdown of questions, including why we asked them and what response we got.

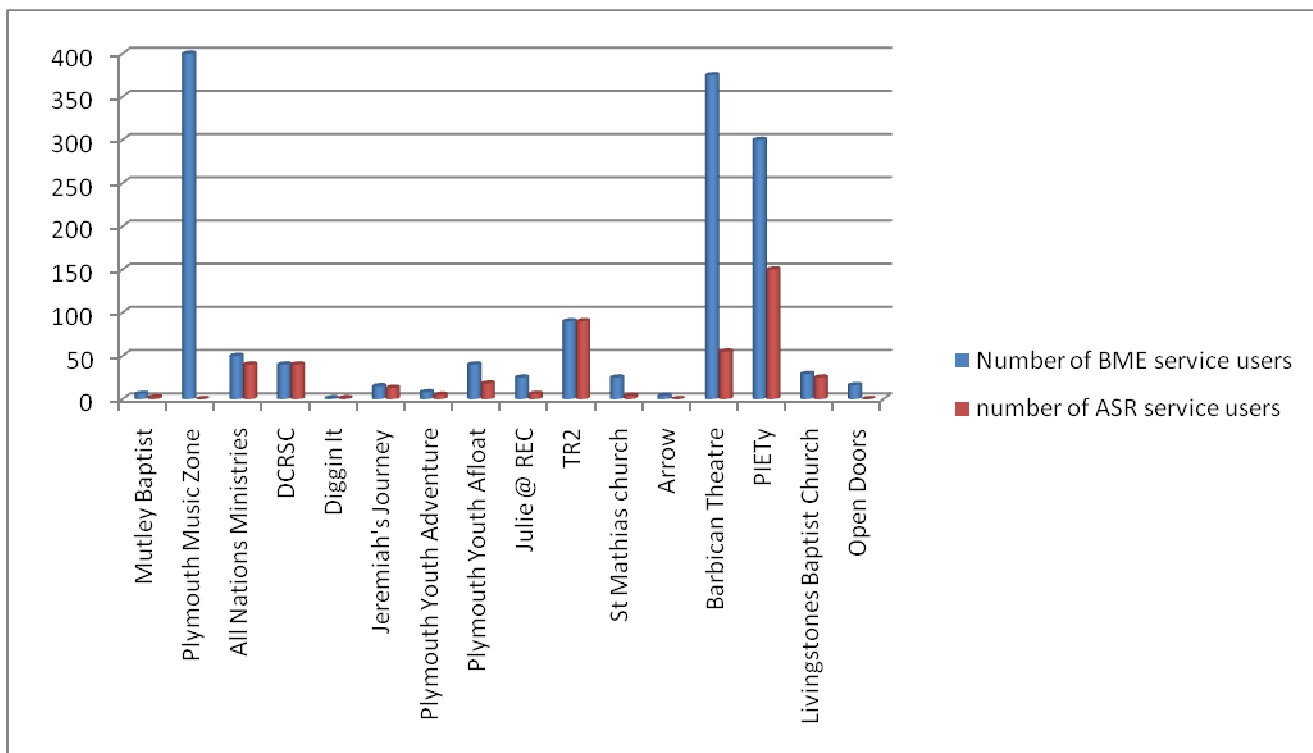
The first section of the questionnaire includes the name, location and purpose of the service, we kept this information separate by putting it in a box with just enough room for the answers. We decided to do it this way so that when it came to the end we could easily identify which questionnaire was for each service or agency.

Question one 'Do you have any specific projects for Black and Minority Ethnic children, adolescents and families?' was asked specifically to identify whether there were any targeted projects. We have found that this question has been slightly misleading as some agencies have included all their projects while others have only used their specific BME projects. All the agencies did put some information in this section, so we were able to use what we needed.

We asked question two 'what are the criteria for entering the projects?' to see how specialist the projects were. We found the most common answer was a willingness to participate and commitment but in some cases there were specific reasons for entering a project, such as a referral or being BME and ASR for targeted projects.

Questions three and four 'approximate numbers of BME and ASR service users' were asked for us to gain an idea of how many BME and ASR children were taking advantage of services available in Plymouth. This information is graphed in figure 1. We must highlight that some agencies were sure of their figures while others could only estimate as they do not all monitor in great detail, we also do not have the information on which year these figures cover (some may be out of date).

**Figure 1 Number of BME and ASR children**



Questions five, six and seven 'age range of BME and ASR and which age range uses the service the most' were used for similar reasons to three and four, in that we were looking at which age groups are most targeted and where there may be gaps in services. This information is shown in figure 2, and shows that the group that accessing services the least is the older teens and the age range that uses services the most is 4-16.

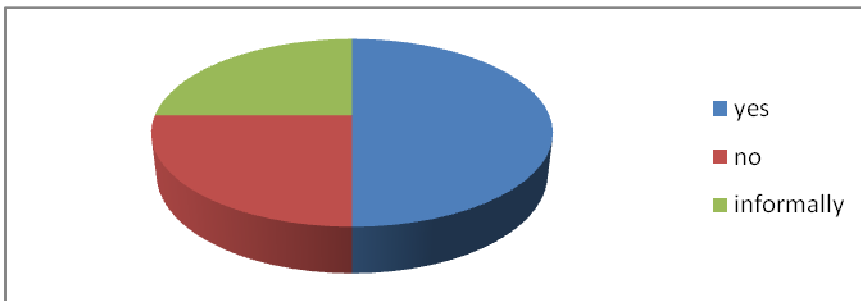
**Figure 2**

	Mutley Baptist Church	Plymouth Music Zone	All Nations Ministries	DCRSC	Diggin' it	Jeremiahs Journey	Plymouth youth adventure	Plymouth youth afloat
<b>Number of BME</b>	0-5	0-18	0-18	No information provided	No information provided	5-16	5-11	5-18
<b>Number of ASR</b>	0-5	Not known	0-18	0-18	No information provided	5-12	5-11	5-18
<b>Most common age range</b>	0-5	8-18	5-18	0-5	No information provided	4-11	10-11	12-16

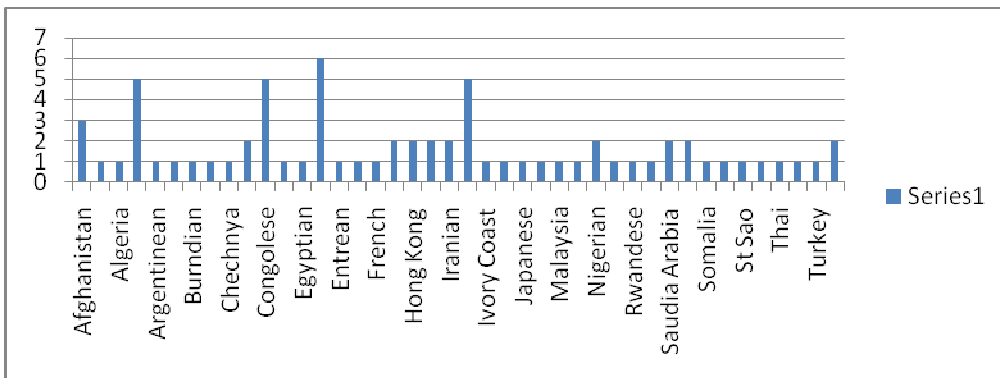
	REC	TR2	St Matthias Church	Arrow	Barbican Theatre	PIETy	Livingstones Baptist Church	Open Doors
<b>Number of BME</b>	0-18	5-18	0-5	12-16	5-18	0-18	0-16	0-5
<b>Number of ASR</b>	0-5	5-18	0-5	No information provided	12-18	0-18	0-16	0-5
<b>Most common age range</b>	0-5	Young teen	5-11	13-19	16-25	0-18	0-16	0-5

Question eight ‘monitoring and a breakdown of nationalities, religions and languages’ was asked in two parts, to find out how many agencies actually monitored nationality, religion and languages and then to find out which nationalities, religious backgrounds and languages were found in the services. From this question we have found that Plymouth has an incredibly wide range of nationalities within it. The languages are also very extensive, but religion appears to be less diverse. This information is graphed in figure 3 to 3.3. In the graphs we have written the nationalities, languages and religions exactly as the agencies have spelt. We realise that some of them are quite vague; this is because the agencies don’t officially monitor their service users.

**Figure 3 Monitoring**

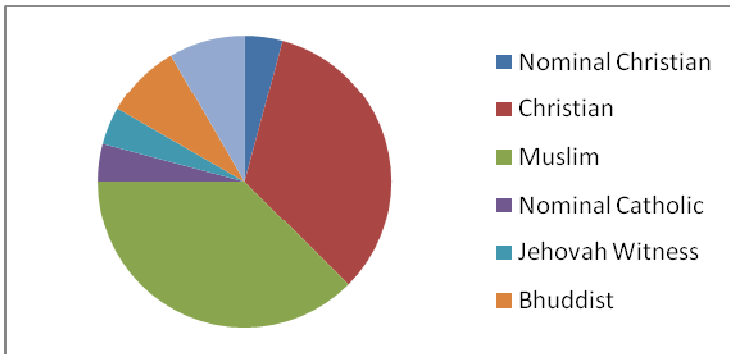


**Figure 3.1 Nationalities**

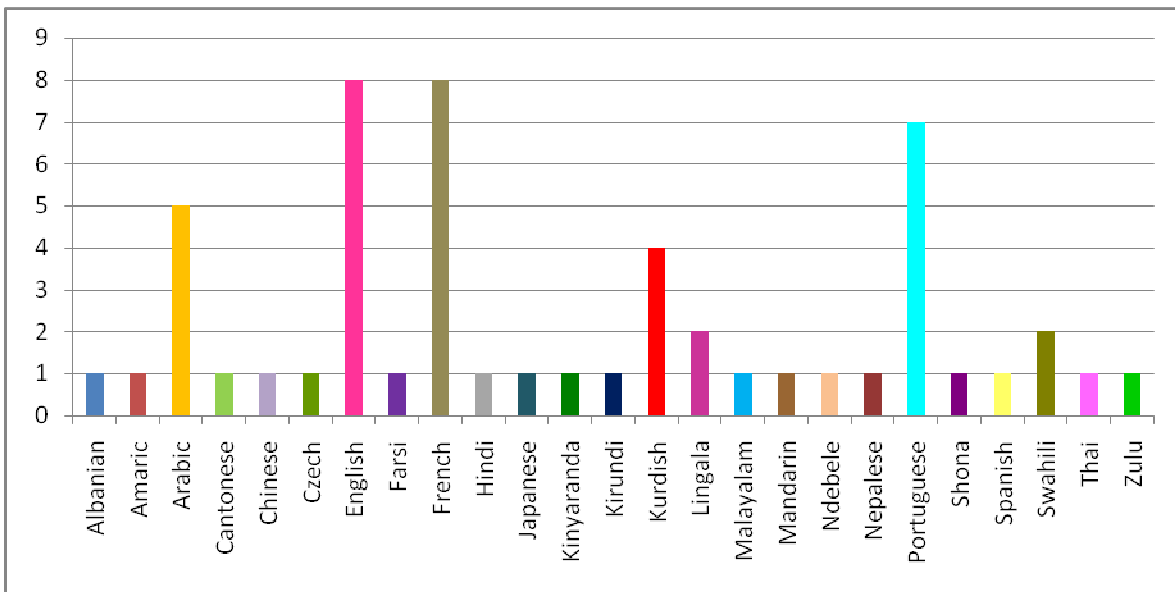


The numbers vertically represent the number of people in each category

**Figure 3.2 Religions**



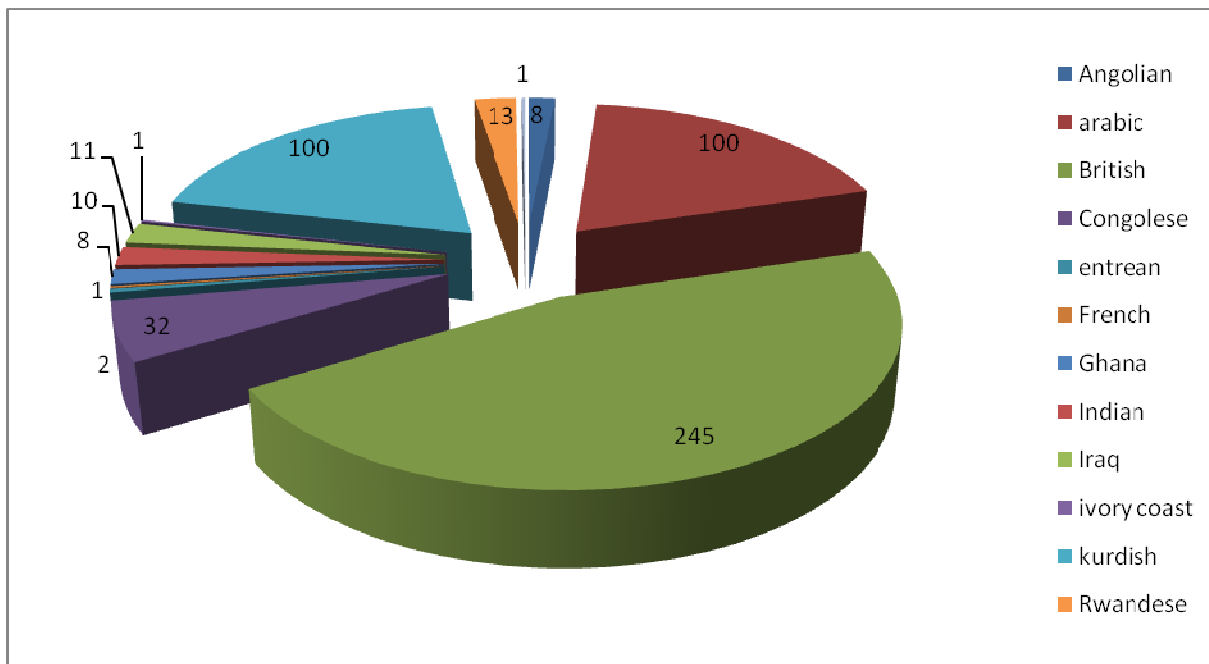
**Figure 3.3 Languages**



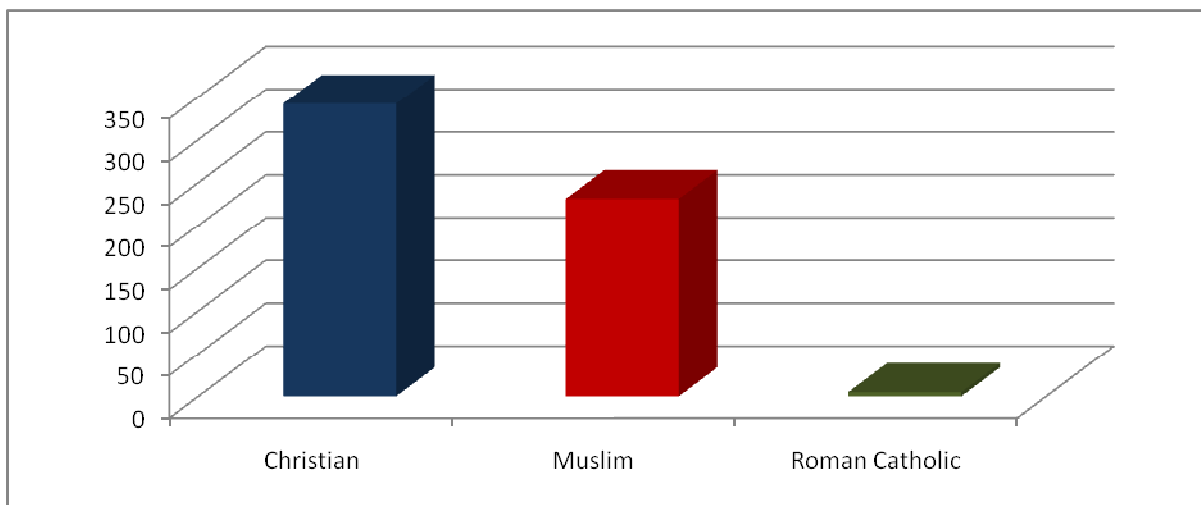
The numbers vertically represent the number of people in each category

We followed with question nine ‘what are the 3 most common nationalities, religions and languages spoken?’ This question seems to be the one which caused the most confusion. Agency staff appeared not to have the access to the information, or are unable to provide us with it as they do not monitor. This may be due to the fact that it is a time consuming question and the agencies are already pushed for time and resources without having to do extra research for us. The information we did receive from this question is graphed in figure 4 and shows clearly that the most common nationalities are Arabic, British and Kurdish, while the most common religions are Christian and Muslim and the most common languages are English, Arabic and Kurdish

**Figure 4 Most Common Nationalities**

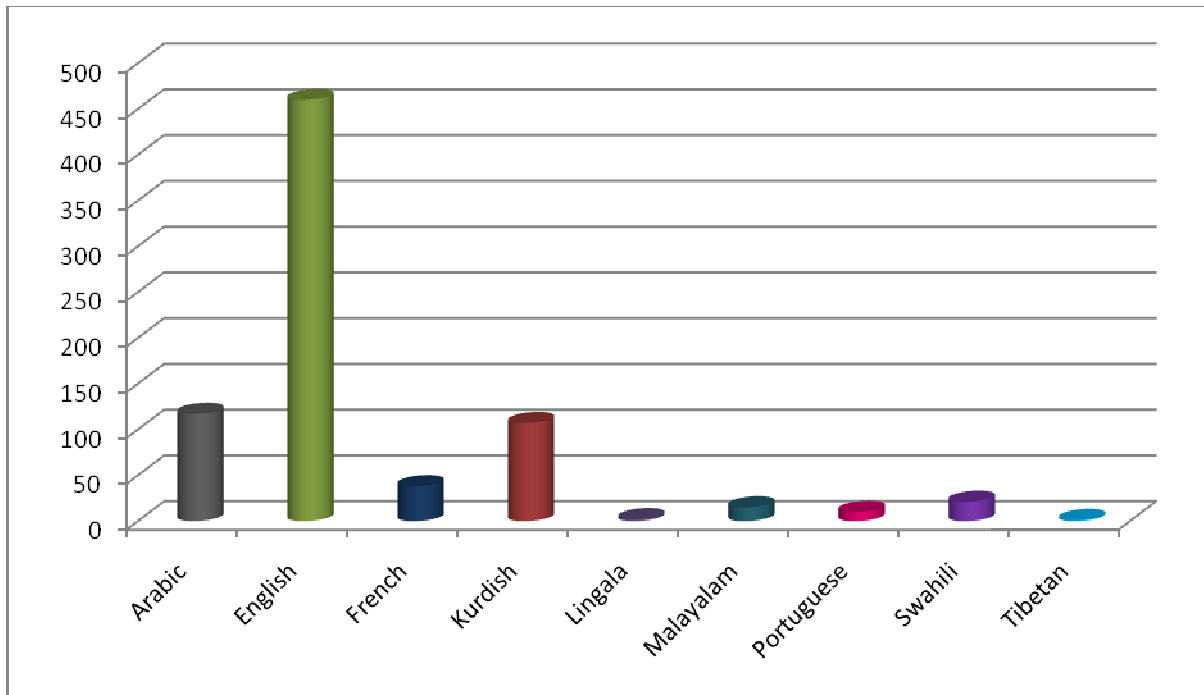


**Figure 4.1 Most Common Religions**



The numbers vertically represent the number of people in each category

**Figure 4.2 Most Common Languages**



The numbers vertically represent the number of people in each category

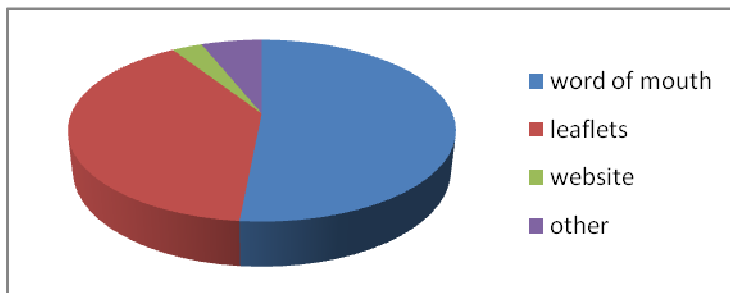
Question ten ‘what do you do that enables these clients to attend your service?’ was asked to facilitate us to see how actively the agencies were working to enable hard to reach families and children to attend their services. We found that most agencies offer some sort of support to enable people to attend and some services provided transport and befriending services for service users to make the most of what the agency was offering, a translation service was also provided in some agencies. Bursaries were also available to some clients for certain services that charged although a high proportion of services were free.

We asked question eleven ‘do you work with any other services or agencies? If yes, in what way to give us an idea of how closely agencies were working with one another. We found that they all seem to work with at least one other service, but most did not provide us with details on how they worked together.

Question twelve ‘how do clients get referred to you?’ was asked to establish how well agencies interlinked and how they acquired their service users. Most people answered this question, and there was quite a mixture of formal and informal referrals noted. Some agencies received referrals from large organisations such as EMAS while other agencies had projects based on word of mouth referral which is not ideal as a sole form of advertising as many service users who could benefit from the service would be unable to find them, this excludes a large proportion of potential service users. Some agencies also have good links with schools and other agencies where they may also get referrals from.

Question thirteen ‘how do clients hear about you? Which format do you use, e.g. leaflets, word of mouth etc. was asked to work out which form of advertising is most commonly used, this information is showed in figure 5 and clearly shows that most agencies use word of mouth more than any other form of advertising although leaflets and websites are also used.

**Figure 5 Advertising Formats**



We asked question fourteen ‘do you know of any other agencies that you feel we would benefit from talking to?’ to establish if there were any agencies we had missed off our initial list. We found that our survey had brought up most agencies and there were only one or two that we had not contacted. This question was useful in this context.

We have collected all the literature provided from question fifteen and it is included in the appendix of this report.

Question sixteen and seventeen ‘are there any services you would like to provide, but don’t at present?’ and ‘why can’t you provide these services?’ are linked and most agencies highlighted that they would like to provide more specific services but that the most common constraint was lack of funding. In some cases it was lack of capacity as well, as they don’t have enough time or room to accommodate more services. From this question we can show that there are major gaps in services since all agencies would like to provide more but that the lack of funds is preventing them. In order for there to be more services in this sector there must be an input of cash to enable them to get started and then keep on going.

Our final question was just for any final thoughts the agency may have that would be of use for us to know.

## **Conclusion**

In conclusion we have found that there appear to be quite a few gaps in services especially for Asylum seekers and refugees in regard to confidence building and identity work. There does seem to be quite a spread of ages that are accessing the services available so there doesn't appear to be a lack in one particular area. Although there are no specific projects for under 5's as the ones mentioned are either for their mothers with childcare facilities or just have an inclusive age range of say 0-18. We feel it would be important for there to be more services for under 5's to prevent them from having identity and self-esteem related problems in later life.

We can also show that people are unlikely to know about services and agencies when their main form of advertising is word of mouth. A new family entering Plymouth will not have the contacts around them to be able to take advantage of the services that may be of use to them.

We have found some really useful services that acknowledge and address the many deeper issues that ASR and BME children and young people may face on entering Britain such as trauma and mental health problems.

In regard to the questionnaire, we have found a few areas that have caused us problems. We have found that some of the responses we have had, have been slightly misleading, in that they do not tell us about a project that we know exists. We have also found that some have been sent back with information missing such as the purpose of a project. Questionnaires have also been sent back written in illegible handwriting, with little chance of clarification

It has also been quite evident that some agencies do work very closely with one another to enable service users to access other services and build new projects.

We have found it incredibly difficult to get information from some of the bigger organisations and issues with smaller organisations like incorrect phone numbers, e-mail addresses being invalid and post being delivered in the wrong letter box. Some services had restricted drop in and opening times and working days.

We are also aware that there have been some issues in the way we worded questions, for example we could have asked why a project was started in the first place as opposed to what the purpose was.

Most of the agencies we spoke to said they would like to be able to provide more services for their community but there are a number of reasons why they can not, the main reason was lack of funding. There appears to be underfunding of the voluntary sector such small organisations would wish to operate additional services. Small organisations are also restricted in what they can do due to the cost of insurance, CRB checks etc. with many projects finishing due to a lack of funding and never get started up again. It is these sort of problems that need to be addressed if there are ever going to be enough specific projects for young BME and ASR people.

## Agencies in Plymouth

### The following agencies completed our questionnaire:

The agencies or projects highlighted in blue are more specifically targeting BME and ASR families, children and young people. The individual agencies can provide you with more information.

#### 1. All Nations Ministries (Osee Ntavuka)

Quaker House  
74 Mulvey Plain  
Plymouth  
PL4 6LF  
Tel: 07946052142  
Email: allnations@hotmail.com

- The purpose: to support to young refugees and asylum seekers. Providing sports, cultural and befriending activities and after school homework club.
- The project/services:
  - **Football, swimming, basketball** – provide opportunities to break down cultural barriers and promote better integration
  - **After school homework club** – to help primary and secondary school children with English and maths and to give additional support
  - **African dance, drumming and music** – to provide opportunities for cultural integration and to learn new skills as well as breaking down racial barriers and promoting social inclusion
- Criteria: anybody is welcome
- Support: limited transport to and from activities. Encourage befriending and it is a relaxed atmosphere.
- How can clients access your service?
  - They work with local refugee organisations and church groups
  - Clients get referred through word of mouth or other agencies
  - Clients hear about them from leaflets, word of mouth or other publicity

## **2. Arrow Project** (David Oddie)

Desmund Tutu Centre  
University College Plymouth St Mark and St John  
Derriford Road  
Plymouth  
PL6 8BH  
Tel: 01752 636700 extension 4218  
Email: doddie@marjon.ac.uk

- The purpose: developing the arts as a source of reconciliation and conflict transformation. The whole project is geared to bridging the gaps, building relationships between people across boundaries and barriers.
- The Project/services:

### **The Arrow Youth Group has done the following:**

- **training in mediation**
- **A theatre project** - has just been completed.
- **A radio project** - they are currently working on with partners in South Africa.
- Criteria: are interest and commitment. Mainly working with 12 – 19 year olds.
- Support: Running regular sessions and workshops from The University College Plymouth St Mark and St John.
- How can clients access your service?
  - They work in partnership with others wherever possible
  - Clients hear about them from word of mouth currently

### 3. Avid (Vital, Diverse Arts) (Becca Adshead)

Arts Centre  
38 Looe Street  
Plymouth  
PL4 0EB  
Tel: 01752 276990  
Email: avid@plymouthac.org.uk

- The purpose: Work in partnership between Plymouth Arts Centre, Theatre Royal & Plymouth District Racial Equality Council. They exist to nurture culturally diverse arts, building bridges between arts organisations, schools and BME Communities. They exist to nurture and develop culturally diverse arts and audiences in the Plymouth area. The purpose is to build bridges between arts organisations, schools and BME communities and to raise cultural awareness.
- The project/services: their projects are changing constantly. They run projects aimed at BME users and work in partnership with others to run and devise projects i.e. with The Barbican theatre, individual artists and community groups.
- Criteria: project specific
- How can clients access your service?
  - They liaise with as many other community organisations and services as possible. This could be BME communities or others. They also run partnership projects with others e.g. barbican theatre or the REC.
  - Clients hear about them from leaflets, emails, word of mouth and they are currently setting up a website.

#### **4. Barbican Theatre** (Mark Laville/Dienka Hienes)

Castle Street  
Plymouth  
PL1 2NJ  
Tel: 01752 267131  
www.barbicantheatre.co.uk

- The purpose: Theatre, Dance and The Arts for the community. Specific Access to the Arts.
- The projects/services:
  - **Black History month celebrations** – community event to celebrate the achievements of BME people. Open to all ages. Opportunity to watch, perform or take part in workshops.
  - **Young peoples Arts Award** – Accredited scheme for young artists and arts teachers. Young people can do bronze arts awards through collective voices and silver and gold in a regular group if they want to lead their own projects.
  - **Collective voices** – learning programme for BME and white young people who want to get involved in the arts. Specifically to give opportunity to 14-25 year olds. Accredited, FREE and transport is available, childcare if needed, language support if needed and mentoring.
  - **Plymouth Youth Dance Company/strange youngens** – auditioned theatre and dance companies. (access via audition only)
  - **Roots Development Programme** – a skilled development programme in dance, theatre and writing, focused on three areas - Access and inclusion, intermediate development and experienced practitioners of every ethnic origin. Bursaries available.
  - **Performance Programme** – A diverse and integrated performance and promoted programme, specifically aiming to develop diverse and integrated audiences.
- Criteria: enthusiasm, willingness to take part, ability to do the whole project. Working with ages 5 – 25 years old.
- Support: Targeted information, bursaries, pro-active networks. For collective voices they provide free transport, childcare if needed, and language support if needed and mentoring. It's also free to take part.
- How can clients access your service?
  - They believe in partnership. As an example they work with the REC, ARROW, The Barefoot project, Theatre Royal, The Zone, Connections, AviD, Apples and Snakes, and the LEA
  - Clients get referred either by self referral, through friends or through some other agencies informally such as The Zone, Connections, DCRSC and the REC
  - Clients hear about them from leaflets, word of mouth, visiting, emails and press. They also have a website.

## 5. Devon and Cornwall Refugee support Council (John Skinner)

7 Wimple Street  
Plymouth  
PL1 2DH  
Tel: 01752 265952  
Fax: 0870 762 6228  
Email: dcrsc@btopenworld.com

- The purpose: To provide advice and advocacy for Asylum seekers and Refugees
- The project/services:
  - **Women's Group** – to develop confidence and self esteem with a parenting element
  - **Food supply** – to feed and support destitute clients
  - **Clothes Store** – free second hand clothes, soft furnishings and kitchen utensils
  - **Computer suite** – to give clients access to email and information from home.
- Criteria: Being an asylum seeker or refugee. All ages welcome.
- Support: A drop in service on Mondays, Wednesdays and appointments on Tuesdays and Thursdays. They help with any problems or difficulties that the families may have.
- How can clients access your service?
  - They work with other agencies to ensure the clients needs are met e.g. START and PIETy
  - Clients get referred by telephone and by referral forms
  - Clients hear about them from leaflets, word of mouth or referral from other agencies.

## **6. Diggin It** (Jeany Robinson)

Routeways Centre  
41-43 Chapel Street  
Mountwise  
PL1 4DH  
(The allotments are based at Penlee in Stoke)  
Tel: 01752 300250 or 07917421736  
Email: digginit@routeways.org.uk

- The purpose: Provide a social environment where people can learn about gardening, healthy eating and enjoy the outdoors.
- The project/services: is an organic gardening project. It is growing vegetables, fruit, herbs and flowers, under organic principles on unused allotment land. They sell seasonable fresh produce. A wide range of volunteers and participants can join the project. These include schools, and people with disadvantages or who are at risk of social exclusion, bringing people together to share and learn about growing their own healthy food.
- Criteria: anyone who feels they could benefit from a social atmosphere where you learn about gardening. All ages welcome.
- Support: They are a community gardening project which uses gardening for therapeutic purposes. There is a very welcoming nurturing atmosphere on the project and everyone (staff, volunteers and beneficiaries) are very supportive of each other.
- How can clients access your service?
  - They work with other agencies which refer service users, such as schools, mental health charities and employment agencies linked to the job centre. There are over thirty agencies that refer service users to us.
  - Clients get referred by making other agencies aware of their services and they inform their clients which they think could benefit from the services they offer
  - Clients hear about them by word of mouth, leaflets, media coverage and agencies

## **7. Jeremiah's Journey** (Joanne Anning)

The Mustard Tree  
Macmillan Centre  
Level 3, Derriford Hospital  
Plymouth  
PL6 8DH  
Tel: 01752 763666  
Email: info@jeremiahsjourney.org.uk  
Website: www.jeremiahsjourney.org.uk

- The purpose: of the service is to provide support and information to children and their families who have suffered bereavement.
- The project/services:
- **Jeremiahs Journey group** - the service is to provide support and information to children and their families who have experienced or are anticipating the death of someone special. They offer individual and family counselling across the city.
  - **Real life stories group** – to provide support around change and loss for children or teenagers from Asylum seeker or refugee families in a group setting.
  - **Child Mental Health Worker** - There is a dedicated support worker who works specifically with children from asylum seeker and refugee families in Plymouth. She begins by visiting the child and their family in their own home to establish what other support they may need and is then able to refer them on to other agencies.
- Criteria: The Real life stories group is currently for primary school age children and by referral from agencies such as EMAS and MAST. The next group will be aged 8 – 10 years. The Jeremiahs Journey group is by referral from a variety of professionals e.g. schools, health, social care or directly from families. Works with 5 – 16 year olds.
- Support: The Real life stories group provides: Translated written information. Interpreters are used for the initial home visit. Sensitive planning of cultural ideas about groups is taken into consideration. Transport is provided to pick up and drop off the children. There are group facilitators. A trip is also provided for the whole family.

The Jeremiahs Journey group provides home visits, transport if necessary. They hold events and provide a trip for the whole family.

The service covers all people living between Liskeard to Kingsbridge.

- How can clients access your service?
  - The Child Support Mental Health Worker works in partnership with other professionals
  - Clients are referred mainly by other professionals but will take referrals direct from clients. Please read the criteria for the specific projects
  - Clients hear about real life stories by leaflets, or recommendations by EMAS. Jeremiahs journey group hear about the project by leaflets, word of mouth, fundraising and publicity

## 8. Livingstones Baptist church (Hercule Livingston)

Saint Andrew's Church  
The Abbey Hall  
Catherine Street  
Plymouth  
PL1 2AD  
Tel: 07904161933  
Email: living\_stones06@hotmail.com

- The purpose: Spreading the Gospel, offering friendship and showing new families around Plymouth
- The project/services:
  - **Sunday school** – exploring Christianity
  - **Homework club** – supporting children with their homework
  - **Proposed projects** – plan to start a children's choir and drama school (for one weekend in June to continue regularly every Tuesday and Friday over the school summer holidays)
  - On **Saturdays casual activities** are provided for children whilst their parents are in prayer meetings.
- Criteria: anyone is welcome.
- Support: If possible they can pick up families, but at present they do not have a minibus (although they plan to buy one by the end of the year). They are also contacted by agencies such as DCRSC to support new asylum seeker and refugee families arriving in Plymouth, to help them find everything they need
- How can clients access your service?
  - They work with DCRSC and they liaise with other churches
  - Clients get referred through DCRSC
  - Clients hear about them from DCRSC, leaflets, word of mouth, the church choir have performed in public which attracts new members

## **9. Mutley Baptist Church** (Family worker Anne Brindley)

Mutley Plain  
Plymouth  
PL4 6LB  
Tel: 01752 827815  
Email: anne@mutleybaptist.co.uk

- The purpose: Providing activities for children (primarily pre-school children)
- The project/Services:
  - **Playtime** - toddler group on Monday and Wednesday mornings.
  - **Buzzy Bees** - toddler group on Tuesday and Friday afternoons.
  - **Buzz Club** - families group that welcomes families in whatever form they take, Dads are especially welcome. Families of children up to 11 attend this group on a Saturday morning from 10a.m. until 12p.m.
  - **Mutley Crew** - youth club for Looked after children and young people 11-16 years, held every alternate Monday evening. (By referral only).
  - **Fortnightly drop in** - has recently started where it is hoped parents will come to chat and let them know about issues that are concerning them. The idea is that BME/ASR families may feel “safer” coming to talk to someone who is not directly linked to social/education services. They then would be able to act as an advocate or just provide support if they need to speak to teachers etc. This service is located in Hyde Park infants and junior school.
- Criteria: Projects are age specific and Mutley Crew is referral only
- Support: They offer befriending, to build up trust and confidence. They also try to ensure that any family attending groups is linked with other parents who will also befriend and encourage them. The whole idea is to help families feel comfortable and part of what is going on.
- How can clients access your service?
  - Mutley crew work with a named nurse for looked after children. They also work with Hyde Park infants and Junior school.
  - Clients get referred for Mutley Crew via school, named nurse, health visitors. The other projects are non referral.
  - Clients hear about them from by word of mouth and leaflets

## 10. Open doors (Cassie Roberts)

Professional Development Centre  
Alistair Whitehead  
28 Woodland Terrace Lane  
Plymouth  
PL4 8QL  
Tel: 01752 258770 or 242365

- The purpose: To teach English and N.V.Q's to parents, while staff support children's learning.
- The project/services:
  - **Family learning** – to enable parents of young children to learn English while staff support the children's learning
  - **Youth club** – which operates on Friday evenings which enables all children to mix and have a good time.
  - **N.V.Q.** – are being taught here, currently to 11 ladies, on child care.
- Criteria: to want to learn English. To support families that can't afford childcare. Integration of the youths and to further education. Age range is project specific.
- Support: they support and encourage and look after the children whilst mothers learn English.
- How can clients access your service?
  - Clients hear about them from word of mouth, leaflets and posters

## 11. PIETy Plymouth Islamic Education Trust (Dr Zennab Enam)

Masjid and community centre  
19 Greenbank Avenue  
Saint Judes  
Plymouth  
PL4 8PS

Tel: 07971988454 (Brother Mohammed) or 07900545321 (Sana)

- The purpose: to provide Islamic information and promote community cohesion
- The project/services:
  - **Drop in service** – To provide space where people can come together to associate and exchange ideas
  - **Education** - provide Islamic information and education to those who are interested in it
  - **Community centre** – to promote community cohesion
- Criteria: good conduct and being able to associate with others. All ages welcome.
- Support: good communication and make people aware that the centre is available for anyone
- How can clients access your service?
  - They work with PCP, Plymouth Centre for Faith and Cultural Diversity and the REC
  - Clients hear about them by word of mouth (they will soon be producing leaflets)

## **12. Plymouth Music Zone** (Glyn Fuge)

Raglan Road

Devonport

Plymouth

PL1 4NQ

Tel: 01752 213690

Email: [glyn@plymouthmusiczoone.org.uk](mailto:glyn@plymouthmusiczoone.org.uk)

<http://www.plymouthmusiczone.org.uk>

- The purpose: They run various workshops and do projects in schools dealing with racial issues.
- The project/services: Plymouth music zone is a dynamic community music organisation providing high quality music making opportunities for young people and training for adults. They work with children 0-18 years of age and up to 25 years for young people with special needs. There is a session run on Thursday evenings for young people with profound multiple learning disabilities.
- Criteria: If a particular project is part funded by another organisation, then they would set the criteria and often have particular young people in mind that they wish to attend. For their own projects – open-access activities, the main criteria is that they live or go to school in Plymouth. Different groups have different criteria, for example BPM on a Thursday evening is for young people with Profound Multiple Learning Disabilities. All ages are welcome, although some projects may be age specific.
- Support: Music enables young people to communicate who may normally have problems communicating, for whatever reason. They ensure that the music relates to them and, especially with composition, young people can express themselves without fear of reprisal. This can be very emotional but rewarding. There are particularly strong on mixing groups up which promotes a far greater understanding of everyone's problems- it is astonishing how much can be accomplished in an intensive day workshop. There music leaders themselves are from a very varied background of nationalities, talents, education and music. They work hard to ensure that their music leaders work in a particular way which has its core a respect for everyone and each other.
- How can clients access your service?
  - They are more than happy to work with any service/agency if it accords with their charitable aims. They have worked with Plymouth City Council (Plymouth Youth Music Service, Youth Offending Team, Youth Justice, Social Services), PREC, BBC, Creative Partnerships, Schools, Community Services, The Police, Excellence Cluster, Cornwall Youth Music Action Zone, Remix (Bristol Youth Music Action Zone), SCOPE, Disability Agencies, SENSE (for sensory impairment), the Health service, Derriford Hospital, PRUs, Hospital Schools, Sure Start, community organisations, Connexions, The Zone, The University of Plymouth
  - Clients do not get referred as such, but they will try to slot somebody into a group or try to set up a one to one session. Their one to one sessions are in demand from special needs and at risk children and young people
  - Clients hear about them through a good historical relationship with schools and they have a website which is their main form of advertising. They have also been very fortunate in having some great articles in the local press, word of mouth brings them many participants who have special needs or at risk issues.

### 13. Plymouth & District Racial Equality Council

3<sup>rd</sup> Floor  
Prideaux Court  
Palace Street  
Plymouth  
PL4 8PS  
Tel: 01752 224555  
Fax: 01752 220258  
Email: enquiries@plymouthrec.org

- The purpose: To work towards building a fair and just society, free from racism, discrimination and prejudice. To provide support and advocacy for BME people. Challenge inequality at all levels.
- The project/services:
  - **Women's drop in group** – to provide a safe space for BME women to meet together and form social networks, thus alleviating some of the isolation many women face. If they have children they can bring them with them.
  - **Word on the street** – to give young people the opportunity to explore issues that affect their lives.
  - **Real life stories group** – ages 8 – 11 years old for BME and ASR children only
- Criteria: Women's drop in group age range is 0 – 80. Women of all ages are welcome with their children (mainly under 5's). Word on the street is available to young people who are experiencing difficulty with some area of their life e.g. parents, school, peers or cultural differences.
- Support: Many of the women coming to the Women's drop in group have already accessed other services at the REC or know other women in the group and have therefore built up a trusting relationship with the REC. Word on the street provide transport to and from the venue, it runs after school. It is a safe environment where the other users are aware of other religious backgrounds.
- How can clients access your service?
  - They work with other agencies on joint projects such as, multi cultural dance group with the Barbican theatre, Avid, also the respect festival. They also work with relate who provide counselling to young people. They also work with TR2 who assist with activities that helps look at issues in a fun and imaginative way.
  - Clients get referred through schools, mast team, EMAS and other agencies who work with BME and ASR communities. The women's drop in service users may have been previous casework clients or from other agencies e.g. health visitors and refugee agencies
  - Clients hear about them through leaflets, word of mouth and attendance at citywide events

## **14. Plymouth Youth Adventure Centre** (Derek Archer)

The Routeways Centre  
41-43 Chapel Street  
Mount wise  
Plymouth  
PL1 4DU  
Tel: 01752 300234

- The purpose: achievement and personal development through adventure. To promote self esteem, confidence, respect and social skills. To increase school focus – lessen absenteeism, improve educational attainment and to prepare young persons for their transition into secondary education. To make them less vulnerable to the negative peer pressures i.e. bullying, drugs and involvement in crime.
- The project/services: Plymouth Youth Adventure – transitional development through personal challenge
- Criteria: Designated primary schools in identified areas of Plymouth of social deprivation.
- Support: Provision of transport, continuity of staff, PYA staff on every session, networking with schools and parents, translations of all important safety and consent and information given in leaflets.
- How can clients access your service?
  - They work with other activity providers for example that provide sailing or surfing
  - Clients get referred through being in year six of the targeted primary schools
  - Clients hear about them from leaflets and through the school

## 15. Plymouth Youth Afloat (Grace Jones)

The Routeways Centre  
41-43 Chapel Street  
Mountwise  
Plymouth  
PL1 4 DU  
Tel: 01752 300234

- The purpose: to provide equal opportunities of access to activities, support integration into local clubs, achievement and personal development through adventure
- The project/services: They can organise a wide variety of activities, which are Canoeing, climbing, windsurfing, raft building, sailing, diving, power boating, ski and snowboard, gorge walking, caving, team building, orienteering, personal development training, and more
- Criteria: To come from a black minority or ethnic origin or to be an asylum seeker or refugee. Between the ages of 8 and 18 years old.
- Support: They provide transport and it is a free service. They also send regular newsletters and have meetings. They also liaise with parents and other agencies when appropriate.
- How can clients access your service?
  - They work with activity providers, the REC – supporting family days out
  - Clients get referred via EMAS, schools, REC and START
  - Clients hear about them from posters, school visits and word of mouth

## 16. Saint Matthias Church (Rodger Williams)

Mathias Vicarage  
6 St Lawrence Rd  
Plymouth  
PL4 6AN  
Tel: 01752 665640

- The project/services:
  - **Kidz Klub** – a youth club for 4 – 11 year olds, Wednesdays 6 – 7.15 p.m.
  - **Mini Matts** – a parent and toddler group, Mondays 1.30 – 3 p.m.
- Criteria: age specific
- How can clients access your service?
  - Clients do not get referred
  - Clients hear about them from leaflets, word of mouth and banners

## 17. T.R.2 (Olwyn Foot)

12 Neptune Park

Cattedown

Plymouth

PL4 0SJ

Tel: 01752 230377

Email: olwyn.foot@theatreroyal.com

➤ The project/services:

- **Dare to be different** – to teach theatre skills in a non language specific way to refugee and asylum seekers. To offer the chance of expressions through the arts. To take performances in to local schools
- **Dare to dazzle** – to teach theatre skills to refugee and asylum seeker young people. This is issue based and skills learning with no performance pressure

➤ Criteria: to be a refugee or asylum seeker living in the area

➤ Support: they have built up trust with asylum seeker and refugee communities

➤ How can clients access your service?

- They work with refugee services
- Clients get referred through refugee agencies and word of mouth
- Clients hear about them through leaflets produced at the start of each years sessions and word of mouth

**These services have contacted us with completed questionnaires after we had finished our mapping project:**

**KEW 5 – Community Child and Adolescent Mental Health Service**

(Judith King)

Nomony Children's Centre  
27 St John's Road  
Cattedown  
Plymouth  
PL4 0PA  
Tel: 01752 667869  
Email: [nomony.childrenscentre@nch.org.uk](mailto:nomony.childrenscentre@nch.org.uk)

- The purpose: Mental health promotion and early intervention service for infant mental health (0 – 5 years).
- The project/services:
  - **Traveller Stay and Play** – working with the traveller community since spring 2006 in collaboration with Devon Traveller Education Service and Nomony Children's Centre
  - **DCRSC Women's Group** – they offer a monthly drop in consultation for women of children 0 – 5.
  - **Community Development Worker** – until January 2008 they had a full time CDW working for KEW 5 whose remit was community engagement.
- Criteria: individual casework is yet to be finalised. All other aspects of their work are open to anyone as long as they have a child under five.
- Support: The role of the CDW between November 2005 and January 2008 was to engage families and develop trusting relationships. This was achieved through both a person centred approach and by representation at a strategic level.
- How can clients access your service?
  - They work with other agencies in collaboration
  - 30 % of their work is individual casework through 'a request for involvement' from an early years forum
  - Clients hear about them by dissemination and training leaflets. Word of mouth and community development

**These statistics are from Nomony Children’s centre we have not included in the graphs**

The approximate number of BME users for their service = 45

Out of the above 45, 21 are ASR

Age range of BME children is 0-5

Age range of ASR children is 0-5

<b>Nationality</b>	<b>Quantity</b>
Britain	7
Poland	1
Latvia	1
Portugal	3
Iraq	2
Bangladesh	3
China	4
Angola	3
Nigeria	1
DR Congo	4
Tanzania	1
Iraqi Kurdish	1
Canadian	1
Mixed British	8
Indian	1
Iranian	1
Uganda	1
Lithuanian	1
Zimbabwean	1

<b>Languages</b>	<b>Quantity</b>
Cantonese	2
English	16
English and Bengali	3
English and Cantonese	1
English and French	3
English and Portuguese	3
English and Punjabi	1
English and Romanian	1
Farsi	1
French	2
Kurdish Sorani	1
Kurdish	2
Lithuanian	1
Malayalam	1
Mandarin	1
Ndebele	1
Portuguese	2
Polish	1
Russian	1
Lingala	1

<b>Religious Background</b>	<b>Quantity</b>
Muslim	9
Non declared	19
Christian	11
Church of England	1
Protestant	1
Jehovah Witness	2
7 <sup>th</sup> Day Adventist	2

**We are not including these agencies in our map but we thought they are still useful contacts for service users:**

**Amber Initiatives (Svetlana Stoupnikov)**

PO Box 285  
Plymouth  
PL4 6WW  
Tel: 07867765714  
[amberinitiatives@googlemail.com](mailto:amberinitiatives@googlemail.com)

Amber Initiatives aims to achieve community cohesion by strengthening the identities and socioeconomic status of the migrant worker community, whilst building meaningful and beneficial relationships between migrant workers and established society.

**Bangladeshi Association**

Room 1  
114-146 Vauxhall Street  
Bretonside  
PL4 0DF  
Tel: 01752 668717

**Barefoot Project** (Richard Marsh)

University College Plymouth St Mark & St John  
Dartford Road  
Plymouth  
PL6 8BH  
Tel: 01752 636700  
Email: [rmarsh@marjon.ac.uk](mailto:rmarsh@marjon.ac.uk)  
[www.barefootplymouth.co.uk](http://www.barefootplymouth.co.uk)

Barefoot is the Arts Education Partnership Agency for Plymouth, linking schools and artists and promoting arts education work of all kinds. We are supported by and based at University College Plymouth St Mark and St John and are core-funded by Arts Council England (SW) and Plymouth City Council

**BETWABU Association** (Christian Kayembe)

Unit 57b  
City Business Park  
Stoke  
PL3 4BB  
Tel: 07988338916  
Email: [betwabuassociation@yahoo.co.uk](mailto:betwabuassociation@yahoo.co.uk)  
[www.betwabuassociation.co.uk](http://www.betwabuassociation.co.uk)

A non profit organisation born to offer the assistance to the poorest populations from African Continent in Plymouth; the association is raising funds through Sports and Internet by promoting charity auctions with sporting activities.

## **Devon and Cornwall Chinese Cultural Association (Shei Ling Wong)**

6 Headland Park  
North Hill  
Plymouth  
PL4 8HT  
Tel: 01752 266866

## **Early Years Co-Ordinator**

Julie Grey 01752 307182  
[Julie.grey@plymouth.gov.uk](mailto:Julie.grey@plymouth.gov.uk)

## **Ethnic Minority Achievement Service** (Helen Taylor)

Shoemaker Building  
3A Watts Road  
Saint Judes  
PL4 8SE  
Tel: 01752 673618 or 673619  
[emas@plymouth.gov.uk](mailto:emas@plymouth.gov.uk)  
[www.plymouth.gov.uk/emas](http://www.plymouth.gov.uk/emas)

Promote access and opportunity for all. They promote equality of opportunity for all minority ethnic pupils, including refugee and asylum seeker pupils.

## **Family Information Service**

30 Marlborough St  
Plymouth,  
PL1 4AH  
Tel: 0800 783 4259  
[www.childcarelink.gov.uk/whitebox/cis.asp?cisid=5045&mapid=449](http://www.childcarelink.gov.uk/whitebox/cis.asp?cisid=5045&mapid=449)

## **FATA HE** (Director Ossie Glover)

FATA HE BME Development  
The Welcome Hall  
4 Fore Street  
Devonport  
PL1 4DW  
Tel: 01752 607853  
[www.fatahe.com](http://www.fatahe.com)

FATA HE is a West African word which means '*Inclusion*' and was established in 2001 to redress social and economic inequalities relating to Black and Minority Ethnic (B&ME) individuals, families and groups within the city of Plymouth. Since becoming incorporated as a Limited Company (Social Enterprise) in 2003, Fata He has become an umbrella organisation for other B&ME individuals and groups, and works closely with other local, sub-regional and regional organisations.

**Kurdish Community Association** (Shoka Abubeka)

Floor 1 Anglia House  
Derry's Cross  
PL1 2SH  
Tel: 01752 242156/242157  
Email: plymouthkurdishcommunity@msn.com

**Onward House** (Terry Leech)

55 Greenbank Road  
Plymouth  
PL4 8PE  
Tel: 01752 662533 or 01752 290015

**Plymouth Arts Centre** (Caroline Mawdsley)

38 Looe Street  
Bretonside  
PL4 0EB  
Tel: 01752 206114

**Plymouth Christian Centre, Elim Pentecostal Church** (Nicki)

Embankment Road  
Plymouth  
PL4 9HP  
Tel: 01752 661019  
Email: [nicki@plymouthchritiancentre.org](mailto:nicki@plymouthchritiancentre.org)

**Plymouth Centre for Faiths and Cultural Diversity** (Jonathon Marshall)

3A Watts Rd  
St Judes  
Plymouth  
PL4 8SE  
Tel: 01752 254438  
Email: [pcfcd@plymouth.gov.uk](mailto:pcfcd@plymouth.gov.uk)  
[www.plymouthcfcd.co.uk/index.html](http://www.plymouthcfcd.co.uk/index.html)

A charitable trust based in the St Judes area of Plymouth, supported by Plymouth City Council. Their main objective is to promote education of world religion and cultural diversity based on the values of respect and tolerance. The Centre aims to achieve this by creating opportunities for interfaith and multicultural awareness, dialogue, understanding and celebration.

**Plymouth Women's Refuge for Domestic Violence victims**

Tel: 01752 562286

A women's refuge offers safe accommodation and support to women who are experiencing domestic violence/abuse. Plymouth's refuge is run by the Plymouth Guild and is staffed by a skilled and dedicated all female team. It was opened more than 25 years ago and has assisted thousands of women and children victims of domestic violence.

## **Plymouth Neighbourhood Extended Services**

Jan Parkman 01752 213939  
Ian Smith 01752 312569  
Mandy Turner 07909998179  
Isabelle Kolinsky 01752 312569  
Liz Cahill 01752 312569  
Faith Foster  
Fiona Sheaff

## **Refugee Action** (Agnieszka)

4<sup>th</sup> Floor  
Prideaux Court  
Palace Street  
Plymouth  
PL1 2AY  
Tel: 01752 235030/235034  
Email: [agnieszkaz@refugee-action.org.uk](mailto:agnieszkaz@refugee-action.org.uk)  
[www.refugee-action.org.uk/plymouth/default.aspx](http://www.refugee-action.org.uk/plymouth/default.aspx)

An independent, registered national charity working with refugees to build new lives in the UK.

## **Refugees First** (Roya/Rafferty)

Floor 1, Anglia House  
Derry's Cross  
Plymouth  
PL1 2SH  
Tel: 01752 242155/156/157  
Email: [shoker@refugeesfirst.org](mailto:shoker@refugeesfirst.org)  
[www.refugeesfirst.org](http://www.refugeesfirst.org)

Work with Asylum Seekers & Ethnic Minorities in Plymouth using First steps Learning, Capacity Building and Advocacy, working alongside schools, colleges and other institutions of education. They also deal with Employment, Housing and Health Issues to tackle poverty and disadvantage.

## **Social Inclusion Unit** (Rowena Cerrino)

Community Services  
Plymouth City Council  
Plymouth  
PL1 2AA  
Tel: 01752 304321  
Email: [inclusion@plymouth.gov.uk](mailto:inclusion@plymouth.gov.uk)  
[www.plymouth.gov.uk/homepage/communityandliving/socialinclusion.htm](http://www.plymouth.gov.uk/homepage/communityandliving/socialinclusion.htm)

## **South Asian Society** (Dr Bharat R Shrestha –Chairman)

10 Cheshire Drive  
Tamerton Foliot  
Plymouth  
PL6 6SQ

**START** (Students and Refugees Together) (Isaac)

Unit 4

HQ building

237 Union Street

PL1 3HQ

Tel: 01752 255200

Email: [info@studentsandrefugeestogether.com](mailto:info@studentsandrefugeestogether.com)

[www.studentsandrefugeestogether.com/](http://www.studentsandrefugeestogether.com/)

To work in partnership with families, individuals and organisations to facilitate the transition of refugees, black and minority vulnerable ethnic groups, from 'people in need' to self-reliant contributors of their local communities. They offer support with housing issues, advice with money and benefits, helping overcome loneliness and isolation, advice with health problems, help towards finding voluntary and paid work, community activities and the cultural kitchen. The cultural kitchen is a meeting place for refugees & asylum seekers to cook, share a healthy meal and socialise.

**Toby Gorniak, Street Factory** (break dancing)

Tel: 07947888769

**T.R.2 (Theatre Royal)**

12 Neptune Park

Cattedown

Plymouth

PL4 0SJ

Tel: 01752 230542 (Steve Mann) or 230372(Bridget Floyer)

Email: [steve.mann@theatreroyal.com](mailto:steve.mann@theatreroyal.com) or [bridget.floyer@theatreroyal.com](mailto:bridget.floyer@theatreroyal.com)

[www.theatreroyal.com/content.asp?CategoryID=976](http://www.theatreroyal.com/content.asp?CategoryID=976)

**The Zone**

14/16 Union Street

Derry's Cross

Plymouth

PL1 2SR

Tel: 01752 206626

Email: [enquiries@thezoneplymouth.co.uk](mailto:enquiries@thezoneplymouth.co.uk)

[www.thezoneplymouth.co.uk](http://www.thezoneplymouth.co.uk)

Offer information and support on a variety of issues such as, relationship & sexual health, moving on, accommodation & benefits, drugs & alcohol, group work, mental health issues, counselling, confidence building and advocacy.

**Women's Aid**

8 Queen Anne Terrace

Plymouth

PL4 8EG

Tel:01752 252033

Email: [admin@plymouth-wa.co.uk](mailto:admin@plymouth-wa.co.uk)